

# Complaint form



Creating a  
safer state with  
electricity and gas

<b>OFFICE USE ONLY</b> Date of receipt	ESV Reference
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Your details	
First Name(s)	Surname
Email	Phone
Address	Suburb
State	Postcode
Do you require follow up?	
Postal address (if different to above)	

Check this box if you would like to make an anonymous complaint.  
Please note that by doing so this may limit the action taken by ESV.

What is your complaint or concern about?
Electricity/Gas/Other
Installation/Equipment/Infrastructure/Other
Describe your compliance or safety concern(s)
Where is the compliance or safety concern(s)?
Address/Website/Other/Not applicable
Provide any details, such as the address or website or other relevant information

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Who is responsible for the compliance or safety concern(s) (if known)	
Business	Person name
Phone	Email
Address	Website
Suburb	Postcode

When did the compliance or safety concern(s) occur? (If relevant)	
Date	Time
Is it ongoing or rectified?	

Any other relevant information?
What is your relationship to the compliance issue or safety concern(s)? e.g.: <i>Tenant; Neighbour; Owner; passer-by; member of public; ex-employee</i>
Who are you making this complaint on behalf of (if anyone)?
What action do you think ESV should take? Or, what are your expectations?

Privacy statement
You understand that by submitting this complaint to ESV, the information you have provided will be made available to ESV employees, including personal details such as name, address and phone numbers.  If you choose to make an anonymous complaint, you are aware and understand this may limit the action possible by ESV.

**NOTE: Any relevant supporting documentation should be included with the complaint.  
E.g. copies of Certificates of Electrical Safety, photos, images, invoices, quotes, business cards etc.**